

Cremation Integrity  
*Promise*

**Positive ID**

# How do I know that the ashes I got back are really my loved one's ashes?

*We follow a strict code of conduct so that you are assured that the cremated remains you receive back are indeed the correct ones.*

- 1.** Before your loved one is removed from the place of death, a name band is placed on their ankle and witnessed by available personnel.
- 2.** Upon arrival at our location, and after confirming the information matches the information that was placed on the band at the place of death, a second and unique bar code is created and is placed on a wrist band. This information is automatically scanned into our system to show two things, the name of the deceased and the location within our facility at any given time.
- 3.** After positive identification by family members has occurred, either by viewing or by a provided photo ID, the deceased is moved to the crematory.
- 4.** Upon arrival at the crematory, identification, along with all required paperwork, is confirmed once again by the crematory operator and at least one additional staff member. The deceased is then placed into the cremation chamber. An indestructible identification disk is placed in the chamber with the deceased. This disk will remain with the cremated remains throughout the remainder of the process and the record of identification will remain in our files permanently.
- 5.** Once the cremation process is complete, the cremated remains, along with the identification disk, are placed into the container (Urn) that was chosen by the family. The disk stays in the container at all times to provide a sure way to identify the cremated remains now or in the future.



## HORIZON

FUNERAL & CREMATION SERVICES

*Affordable Care For Those You Care About®*

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